REPORT FOR DECISION



Agenda Item	

MEETING: AUDIT COMMITTEE

DATE: 15 DECEMBER 2014

SUBJECT: QUARTERLY GOVERNANCE STATEMENT - APRIL to

SEPTEMBER 2014

REPORT FROM: HEAD OF FINANCIAL MANAGEMENT

CONTACT OFFICER: ANDREW BALDWIN

TYPE OF DECISION: NON-KEY DECISION

FREEDOM OF

INFORMATION/STATUS:

This paper is within the public domain.

SUMMARY: This report presents Members with a quarterly update on

the Annual Governance Statement. The 2013/14 Annual Governance Statement was approved by Audit

Committee on 15 July 2014.

OPTIONS &

RECOMMENDED OPTION

The Committee is asked to note the contents of the

report.

Members are requested to consider the revised

corporate risks at Appendix A.

IMPLICATIONS:

Corporate Aims/Policy Do the proposals accord with Policy

Framework: Framework? Yes.

Financial Implications and Risk

Considerations:

The Annual Governance Statement is a fundamental document for recording, monitoring and communicating the effectiveness of the internal control

framework within the Council.

Statement by Assistant Director of Resources & Regulation (Finance

& Efficiency):

Failure to maintain an internal control and governance framework jeopardises the Council's ability to deliver economy, efficiency and effectiveness in the delivery of

its priorities and ambitions.

Equality/Diversity implications: No

Considered by Monitoring Officer: Yes - Through the Governance Panel; the

Monitoring Officer has raised no issues that require inclusion in the Quarterly Governance

Statement.

Are there any legal implications? No

Staffing/ICT/Property: No

Wards Affected: All

Scrutiny Interest: No

TRACKING/PROCESS DIRECTOR: STEVE KENYON

Chief Executive/ Strategic Leadership Team	Cabinet Member/Chair	Ward Members	Partners
Scrutiny	Cabinet	Committee	Council
		Audit 15/12/14	

1.0 Purpose of the Annual Governance Statement

- 1.1 The purpose of the Annual Governance Statement is to provide a <u>continuous</u> review of the effectiveness of an organisation's internal control and risk management system in order to give an assurance as to their effectiveness.
- 1.2 It is a mandatory requirement to produce a Governance Statement to accompany the Authority's Statement of Accounts as presented on 15 July 2014.
- 1.3 It is accepted good practice to continuously review the internal control framework and make interim reports to those charged with governance the Audit Committee.
- 1.4 The Council has adopted this practice since 2008 and refers reports to the Audit Committee on a quarterly basis.

2.0 Matters for consideration

- 2.1 Members are asked to:
 - Note the report

3.0 Quarterly Update

3.1 Risk Management

- 3.1.1 Risk registers are held at both Corporate and Departmental level.
- 3.1.2 The registers are web-based to allow "real time" update as and when circumstances require.
- 3.1.3 An officer-level risk management group meets quarterly to discuss operational matters. Following the recent move from 4 departments to 3 group membership has been reviewed and meetings are being re-scheduled to coincide with the quarterly meetings of the Corporate Risk Management Group. The Operational Risk Management Group met on the 08th October 2014 and is scheduled to next meet on the 25th February 2015.
- 3.1.4 Similarly, a Member-level Corporate Risk Management Group sits quarterly to review registers and action plans. The group discussed the Corporate Risks on the 13th August 2014 and met on 15th October. The next meeting is scheduled for 21 January, 2015.
- 3.1.5 The Risk Management Annual Report was presented to this Committee on 15 July 2014, the Cabinet on 16 July 2014 and to Council on 10 September 2014.
- 3.1.6 The Corporate Risk Register for the period April to September has been updated to reflect the latest high level risks facing the organisation; see Appendix A attached.

3.2 **Business Continuity**

- 3.2.1 The Authority has ranked key services in terms of required recovery times, and business continuity plans continue to be developed.
- 3.2.2 A database has now been developed to host these plans, and ensure appropriate arrangements are in place where services are inter-dependent. All the 246 service plans have now been uploaded and the focus now is on improving the information held within the database.
- 3.2.3 In light of the recent moves from 4 departments to 3 with effect from April 2014 the priority is also on ensuring all new departmental structures and service Business Continuity Plans are up to date on the Business Continuity Planning Database and that the Corporate Business Continuity Plan takes account of these changes and forms an integral part of the Major Incident Plan when invoked.

3.3 Budget Monitoring

- 3.3.1 Budget monitoring is undertaken on a monthly basis and quarterly reports are produced for Members.
- 3.3.2 The quarter 2 statement (i.e. April to September) provides a mid-year summary of spend to date and a forecast outturn for the year. This alerts Directors to any pressures which they are required to address.
- 3.3.3 As such, it is critical that forecasts are accurate, evidence based and have been through a rigorous quality assurance process.

3.3.4 The Quarter 1 report will go to Cabinet on 3 September and Overview & Scrutiny Committee on 7 October and will be reported in summary elsewhere on the agenda.

3.4 Work of Internal Audit

- 3.4.1 The Internal Audit Section operates according to a risk based Audit Plan.
- 3.4.2 During the period April to September 2014, the section has examined the following fundamental financial systems;
 - · Main Accounting system;
 - Council tax;
 - Creditors;
 - NNDR (Business Rates);
 - Housing Rent;
 - Cash and banking;
 - Debtors Key Controls
- 3.4.3 The Internal Audit section produces reports which rank recommendations according to urgency / priority. The reports completed during the first quarter produced a total of 82 recommendations. To date, none of these recommendations have been ranked RED which would warrant specific inclusion in the Governance Statement.

3.5 Work of Governance Panel

- 3.5.1 The Governance Panel has now met regularly since its inception in November 2008, and continues to be a valuable arena to exchange information / concerns regarding the Council's governance arrangements.
- 3.5.2 The Panel comprises:
 - Executive Director of Resources & Regulation;
 - Assistant Director of Legal & Democratic Services (Monitoring Officer)
 - Assistant Director of Resources & Regulation (Finance & Efficiency) (s151 Officer);
 - Head of Financial Management
- 3.5.3 The Panel last met on 15 October 2014; no concerns were raised which required specific reference in this update. The next meeting is scheduled for 15 January, 2015.

3.6 Gifts & Hospitality

3.6.1 A web-based system operates for members and officers to report offers of gifts and hospitality, and any interests which may conflict with their role. The next update will be provided in the new calendar year.

3.7 Sickness Update

3.7.1 At the last meeting it was requested that more sickness absence information be provided to Audit Committee members. As such a copy of the Employee Sickness Levels Report is attached as Appendix B that was presented to Overview and Scrutiny Committee on 9 December, 2014.

- 3.7.2 The report provides a summary of the sickness absence statistics, actions being taken to reduce sickness absence together with a summary of the reasons for sickness absence across the Council.
- 3.7.3 The conclusion that we can draw from the table at par. 2.1.1 of the report is that over the whole Council sickness levels have remained relatively constant between 9.8 and 10.4 days lost per FTE over the last four full years.
- 3.7.4 The stability of this position is in part due to the governance arrangements that the Council has put in place in respect of the management and control of sickness absence.
- 3.7.5 To provide reassurance to Audit Committee Members further details of these arrangements are provided below:
 - Managing Attendance toolkit for managers and employees including the Managing Attendance Policy and Policy for Managing Disability Related Sickness and an abundance of advice and guidance for managers;
 - Procedures for managing short term and long term sickness absence;
 - Return to Work and Review Meetings with staff;
 - Formal Hearings;
 - Use of Trigger Points for reviewing sickness absence;
 - Regular reports to Senior Management teams and Heads of Service;
 - Provision of support, adjustments and case conferences for employees;
 - Support/Adjustment Agreements;
 - Absence Improvement Action Plans/Monitoring;
 - Phased Return to Work;
 - Training for managers on Managing Attendance;
 - Use of Occupational Health service and signposting for other support e.g. counselling, physio, Cognitive Behavioural Therapy, etc;
 - Templates that require completion by managers and employees relating to:
 - Absence Improvement action plans;
 - o Support/Adjustment Agreements
 - Medical referral forms;
 - o Self certification or injury declaration forms;
 - o Letter templates for different lengths of absence;
- 3.7.6 Going forward, the Managing Attendance policy is due to be revised in the new year. Sickness absence figures will continue to be reported to the Audit Committee in future quarterly updates.

4.0 Conclusion

- 4.1 This report provides an assurance, and presents evidence, that the Council reviews its internal control / governance mechanisms on a continuous basis.
- 4.2 There have been no significant internal control issues during the period covered by this report.
- 4.3 The control environment will continue to be monitored throughout the year, and Audit Committee will continue to receive updates on a quarterly basis.

Andrew Baldwin Head of Financial Management

Background documents:

Risk Registers

Internal Audit Reports

Gifts & Hospitality Register

Minutes of Governance Panel

Employee Sickness Levels Report 09122014

For further information on the details of this report, please contact:

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